

SYSTEMS AND METHODS FOR CLAIM PROCESSING IN A RECOVERY AUDIT

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ABSTRACT

The systems, methods and computer program products of the present invention provide an expedited process for reviewing, validating and approving claims in a recovery audit. The
10 claims are electronically packaged with supporting documents and securely distributed to clients. In an illustrative embodiment, a client receives an e-mail notice that one or more claims are ready for review, and via an Internet browser can review, approve and comments on one or more claims prepared by an auditor. Because the support documentation is immediately available, all parties have the same material as the basis of the claim before them to understand the source of
15 the recovery. Once approved by the client (also referred to as the claimant), the same claim and supporting documentation can be provided to the vendor for review, and if appropriate, approval. Through this process, the present invention records communications among the parties to ensure a complete record.

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